

Our areas of sustainability focus

In 2022, we refreshed our sustainability strategy to focus on three key areas outlined below, and these have been incorporated into our scorecard. While the Sustainability Framework remains foundational to our efforts, the refreshed strategy refines our focus.

Focus area 1

Foster an orderly and inclusive transition to a net-zero economy

We support an orderly and inclusive transition to a net-zero emissions economy, aligned with limiting warming to 1.5 degrees Celsius by the end of 2100. We recognise the importance of addressing climate change and incorporating climate-related risk and opportunities into our decision-making, facilitating a resilient future for our business and our customers.

Priority material topics

- Climate risks and opportunities
- ESG risk management
- Responsible underwriting
- Responsible investments
- Corporate governance and compliance
- Trust and transparency

Focus area 2

Enable a sustainable and resilient workforce

The culture and capability of our people are drivers of value for QBE. A sustainable and resilient workforce is underpinned by how we engage and connect our people to our purpose and vision. Investing in our people's career development, and supporting flexibility and wellbeing, can allow us to continue to attract and retain the best talent.

- Culture
- Inclusion of Diversity
- Corporate governance and compliance
- Trust and transparency
- Human rights and modern slavery

Focus area 3

Partner for growth through innovative, sustainable and impactful solutions

Our landscape is changing, presenting opportunities to innovate and partner on impactful solutions through our investments, supplier and broker relationships, the QBE Foundation and QBE Ventures. We can explore ways to co-create solutions to meet the changing needs of our customers, and support communities affected by climate impacts and the net-zero transition.

- Responsible underwriting
- Responsible investments
- Innovation and technology
- Cybersecurity
- Privacy
- Human rights and modern slavery